

**THE STANDARD BANK OF SOUTH AFRICA LIMITED (STANDARD BANK/WE/US/OUR)
TRAVELSTART CAMPAIGN (CAMPAIGN)
TERMS AND CONDITIONS (TERMS)**

Important clauses, which may limit our responsibility, place an obligation on you to indemnify us, involve an acknowledgment of any fact or involve some risk for you will be in bold and italics. You must pay special attention to these clauses.

1. DURATION

The Campaign opens at 00:00 on 15 September 2022 and ends at 23:59 on 31 August 2023 (**Campaign Period**).

2. WHO MAY ENTER?

2.1 To qualify as an entrant to this Campaign you must:

2.1.1 be over the age of 18 years;

2.1.2 be cardholder of Standard Bank who:

2.1.2.1 holds a Mastercard cheque, debit or credit card ("**Account**");

2.1.2.2 is know your customer ("**KYC**") compliant; and
("**Qualifying Customers/ you/ your**")

3. HOW QUALIFY FOR ENTRY INTO THE CAMPAIGN

3.1 To gain entry into the Campaign, Qualifying Customers must during the Campaign Period:

3.1.1 go to the following specified link:
<https://www.travelstart.co.za/lp/mastercardza>; and

3.1.2 book any flight or accomodation advertised on the link with your Standard Bank Account.

("Qualifying Transaction")

3.2 There is no minimum spend requirement or maximum spend limit for a Qualifying Transaction. Qualifying Customers will gain access to the promotion offered in terms of this Campaign for each Qualifying Transaction that is performed during the Campaign Period.

4. **PROMOTION**

4.1 All Qualifying Customers who meet the Qualifying Transaction criteria, will qualify for the Promotion ("**Promotion Winners**") to receive the following reward benefits during the Campaign Period:

4.1.1 Up to 30% off flights and accommodation booked in respect of a Qualifying Transaction performed during the Campaign Period.

("Promotion")

4.2 The Promotion Winners will receive their Promotions in the form of a percentage discount (up to 30% off) on the advertised price for the Qualifying Transaction when they checkout in respect of the Qualifying Transaction.

5. **GENERAL**

5.1 ***These Terms may be amended by Standard Bank at any time, with or without notice.***

5.2 These Terms are governed by the Consumer Protection Act 68 of 2008.

5.3 We are the promoter of the Campaign. Any reference to **we/us/our** includes our directors, members, partners, sponsors, employees, agents, consultants, suppliers, contractors and sponsors, where the context allows for it.

5.4 By participating in the Campaign, you agree to be bound by:

- 5.4.1 these Terms; and
- 5.4.2 the terms and conditions of Travelstart, the supplier of the products and/or services related to the provision of the Promotion.
- 5.5 All Accounts must have been activated within the requirements of the Financial Advisory and Intermediary Services Act 37 of 2002 and all regulations and guidelines in respect thereof.
- 5.6 The Qualifying Customers who participate in the Campaign will be selected from data that the Standard Bank team will collect from Qualifying Transactions that meet the Qualifying Transaction criteria during the Campaign Period.
- 5.7 Promotional discount percentages subject to this Campaign will vary in the sole discretion of Standard Bank and will be dependent on *inter alia* routes, airlines and types of class (economy, business or first).
- 5.8 If a Qualifying Customer does not accept the Promotion provided in terms of this Campaign, if an entry is not valid for any reason whatsoever, if a Qualifying Customer has breached these Terms, if the Qualifying Customer renounces the Campaign, or if we deem such Qualifying Customer to have renounced the right to receive the Promotion offered in terms of the Campaign, we reserve the right to declare the right to receive the rewards offered in terms of the Campaign to be forfeited in our sole and absolute discretion.
- 5.9 The Promotion offered per the terms of this Campaign may not be transferred from you to any other person and may not be exchanged for any other item. We do however reserve the right to substitute the Promotion with any other promotion or prize of a similar commercial value.
- 5.10 ***All Qualifying Customers who accept the rewards offered in terms of the Promotion pursuant to the terms of this Campaign do so entirely at their own risk.***

- 5.11 ***We will need to process your Personal Information (as such term is defined in the Protection of Personal Information Act 4 of 2013) to validate your entry and if you are legible to receive the rewards offered in terms of the Campaign.***
- 5.12 ***We will be entitled to publish each Qualifying Customer who has participated in the Campaign, name and photograph in any advertising, promotional, print, point of sale or public relations material (the nature and manner of such releases to be determined within our sole discretion), for a period of twelve months from the date of announcing the Campaign. Each Qualifying Customer who has received rewards in terms of this Promotion pursuant to the Campaign will be given the opportunity to decline the publication of their images and to participate in our marketing material insofar as it relates to the Campaign.***
- 5.13 No entry will be valid until a validation process has taken place.
- 5.14 In the event of a dispute, our decision will be final and binding on all aspects of the Campaign.
- 5.15 ***We assume no risk and/or liability whatsoever for the failure of any technical element in the Campaign which may result in an entry not being successfully submitted and/or a Qualifying Customer not successfully receiving the rewards subject to the Promotion pursuant to this Campaign. Once a Qualifying Customer accepts the rewards offered pursuant to this Campaign, such acceptance of the rewards and the Promotion shall be at their own risk.***
- 5.16 ***We assume no liability whatsoever for any indirect loss, harm or damage arising from a customer's participation in the Campaign howsoever arising. All customers, whilst participating in the Campaign, indemnify and hold us harmless for any loss, damage, harm, or injury (whether arising from negligence or otherwise) which may be sustained because of any claim, cost, expense, loss or damage which may be made or suffered by a customer or any third party.***

- 5.17 ***We will have the right to terminate this Campaign with immediate effect and without notice of such termination for any reason whatsoever. In such event, all entrants hereby waive any rights, which they may have against us and hereby acknowledge that they will have no recourse or claim of any nature whatsoever against us.***
- 5.18 ***If required by the Minister for Trade and Industry, the National Consumer Commission or for any other reason, we can end the Campaign immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***
- 5.19 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.***